

WHAT'S HAPPENING

Community Updates | December 2018



ONE MISSION. ONE COMMUNITY.

WE APPRECIATE YOUR FEEDBACK!

Thank you to everyone who took the time to complete the Resident Satisfaction Survey. We had a great response rate, but we didn't hear from all of you. Over the next few weeks we will be reading all of the comments and poring over the results to better serve our residents.



CEL RESIDENT SATISFACTION SURVEY - RESULTS IN THE WORKS

We want everyone to know how important the CEL survey is and that we listen to what you have to say. Thank you for your thoughts and feedback.

The survey results are not yet available from CEL & Associates - the administrator of the survey. It will likely be after the first of the year before they have compiled all of the results and provided us with scores and results. We want to be able to share these results in some form with our residents and also let you know what our plans are for responding to comments and following up on issues that were brought to light.

Watch for results to be shared as soon as we are able. Information may be shared via email or Facebook - but rest assured we always have and always will take the comments and scores we receive very seriously.

IMPORTANT DATES

DECEMBER 4, 11, 18

Story Time Tuesdays, 10AM-noon at the ADM Boorda Center. Interactive storytelling, puppets, storyboards and songs for children ages 6 and younger. Children must be accompanied by a parent or guardian at all times. (360) 396-2065

DECEMBER 4, 11, 18

Infant Massage, 1-2:30PM at the Bangor Community Center (3195 Bonefish) Classes are FREE and open to military families with newborns 0-3 months of age. Class limited to 10 families. Register by Dec 8, (360)396-4115

DECEMBER 1, 8, 15, 22, 29

Family Movie night, at Bremerton Recreation Center. Every Friday and Saturday evening catch a family-friendly, blockbuster movie on our big screen! Open to all families affiliated with DoD. CAC or military family member ID card is required for entry. (360)476-3178

DECEMBER 1-24th

Free gift wrapping station, at the Bremerton Recreation Center. Wrapping paper, bows, and ribbon all ready for you to wrap up your holiday gifts! (360)476-3178



HuntMilitaryCommunities.com





HUNT
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Whether you will be home or away please be sure to follow these tips:

Leave thermostat set at 60° or higher, disconnect hoses and cover outside faucets with insulated covers, replace furnace filters several times a year to help with efficiency

When (if) the snow hits our area and reaches a depth of two inches or more we will plow the streets within the housing areas. We do not clear the sidewalks or driveways (residents need to clear their own). The streets leading to housing will be plowed by NAVFAC crews.

LEAVE YOUR THERMOSTAT SET TO 60° TO KEEP PIPES FROM FREEZING

Waste Management will adjust trash service pick up for the Holiday. December 25, 2018. Your normal trash pick up will be delayed one day.

All Hunt offices will be closed in observance of the Holidays on:

*December 25, 2018
* January 1, 2019

If you have a maintenance emergency please call the 24/7 maintenance request line at **(888)335-3297**

COMMUNITY REMINDERS

· OUTDOOR FAUCET COVERS - PUT 'EM ON

Winter weather and freezing temperatures will be here before we know it. Help get your home ready for Old Man Winter by disconnecting hoses and covering outside faucets with insulated covers. If you don't already have a faucet cover handy, come on down to the maintenance shop - we've got them for free! And, help ensure your furnace is operating at tip-top shape by replacing filters often. Not only does replacing the filter help your furnace run more efficiently it can also help reduce maintenance issues. Free furnace filters are available at maintenance.

If you plan on being away from home during these chilly months be sure to leave heat set to 60° to help avoid returning home to frozen/busted pipes.

HOLIDAY DECORATING/LIGHTING

We want all of our residents to enjoy living here and adding a personal touch by decorating for the holidays is one way to help make your house a home. Any lights or decorations attached to the home must not cause any physical damage. Gutter clips or similar devices are required for affixing exterior lighting; nails, screws, etc. are prohibited. Roof decorations and lighting above the first floor roofline are not permitted. Resident will be required to immediately remove such decorations when discovered. Canned "snow" or other similar substances must not be sprayed on windows, siding or brick facades.

Holiday lighting is only allowed from Thanksgiving until the second weekend in January, between 5PM and 10PM. Holiday lighting must be turned off when you are not home. Please remove lighting and holiday decorations by the weekend of **January the 13th**.

Total Landscaping will pick up live trees that are free of tinsel, frocking and decorations and placed curbside on **January 8, 2019**.



NAVAL BASE KITSAP (KeyportFamily Housing)

Neighborhood Management Offices · M-F: 8AM-5PM; closed Sat-Sun
4168 Greenfish Drive (Boorda Center)
3195 Bonefish Circle (Bangor Community Center)
Silverdale, WA 98315
(360) 598-5831

Neighborhood Maintenance Office · M-F: 8AM-5PM; closed Sat-Sun
4620 Thresher Avenue
Silverdale, WA 98315
(888) 335-3297 (24/7 emergencies, too)

Visit us online: www.northwestmilitaryhousing.com
Like us on Facebook: www.facebook.com/KeyportFamilyHousing
Tweet Hunt Military: twitter.com/huntmilitary



Your Keyport Family Housing Management Team: Christian Kyser, Community Manager; Craig Caizza, Maintenance Manager

