

NOV  
2020

# PACIFIC NORTHWEST INSIGHTS NEWS & STORIES



## REACH OUT, STAY SAFE, AND REMEMBER

### Our President's Message



As the end of the year rapidly approaches, HMC will spend November honoring our veterans and their families. November 11th is an important day for us to pay tribute to those who have served our country. In honor of this, we launch our 2nd annual "30 Days for 30 Families" initiative. We are asking for you to submit stories of veterans which we will feature across our social media platforms throughout the month. These powerful stories are being collected and will be placed in a commemorative book. November

and the Thanksgiving season gives us all a chance to pause and count our blessings. At HMC we remain very thankful for the families who live within our communities and for the opportunity to serve you. We were particularly moved by everyone's generosity in October as our Helping Hands program gathered food for more than 36 Food Banks throughout the country. Our heartfelt thanks to you and your families.

Best,

**John Ehle**  
**President**  
**Hunt Military Communities**

### Wish You Were Here...

The strain that the COVID-19 pandemic has placed on our society has heightened our levels of anxiety and stress. To add to that, this is typically the time of year when everyone goes home for the holidays. That does not mean that there aren't ways to stay connected during this season. Here are a couple tips that you can use to stay connected with friends and loved ones over the holidays.

- **Video Calling.** Today we have access to a wide variety of platforms that allow us to talk face-to-face, without actually being there. Skype, Zoom, FaceTime, Facebook, Snapchat, the list goes on and on. These are all great tools to be able to see your brothers & sisters, aunts & uncles, and grandparents over the holidays if you are not able to and safely.
- **Digital Picture Frames.** Today, a small phone app can control almost every other gadget, investing in a quality digital photo frame with Wi-Fi makes the perfect sense. These gadgets let you change photos through a companion app. Some frames let you send a bunch of photos to a dedicated email address, and the frame will display them.

### CONTACT INFORMATION



Please see below for our updated contact information:

Office Phone Line: 360-598-5831

Leasing Phone Line: 877-264-7657

Maintenance Work Orders: 888-335-3297

Email: [westsoundrso@huntcompanies.com](mailto:westsoundrso@huntcompanies.com)



[HuntMilitaryCommunities.com](http://HuntMilitaryCommunities.com)



# Stay Safe Making Good Food

We all love good home cooked meals. Especially during the holiday season. It's the time that we are making our favorite dishes. We spend all of our time in the Kitchen preparing these meals and sometimes doing them in a bit of a rush. Here are just a few things to remember and stay safe while you are preparing your feast.

- **Wash hands in hot, soapy water** before and after handling food, particularly raw meats. Use paper towels to dry hands. If a dish towel touches the raw meats or the juices from the raw meats, quickly remove it from the kitchen for laundering. Clean the sink, counter tops or any areas that raw meat or their juices may have touched.
- **Put foods that can spoil**, like dairy products and meats, in the refrigerator right after using them. Do not let perishable foods sit out on the counter.
- **Make sure children do not lick** their fingers or put their hands in their mouths when handling food. This is very important with raw foods such as cookie dough or meat.
- **Keep electrical appliances away** from water to avoid shocks. Stay away from electrical sockets, especially if your hands are wet, and instruct children not to put their fingers or hands anywhere near sockets.
- **Never add water** to a pan that has hot oil in it. It could make the oil spatter and burn someone.
- **Turn the oven off** and unplug all cooking appliances before leaving the kitchen. Never leave an oven or stove on or with the door open for room heat.
- **Use oven mitts** and oven sticks to remove pots and pans from the stove top or oven.
- **Never leave a burner on** that does not have a filled pot or pan on it.

## IN CASE OF FIRE:

- Never use water on a grease fire. If it is small in the pan, throw baking soda on top of it or cover it with a metal lid. Never use flour or fan the flames with a towel.
- Use an ABC rated dry chemical extinguisher. Be sure it is placed next to an exit so that you can back out of the kitchen and home if the fire becomes uncontrollable.
- If it is too big to smother with a lid or put out with an extinguisher, turn off the burner, move the pan off the burner if you are able to, and evacuate the house.
- If it is in the oven, keep the door closed and turn off the heating element.
- Do not remove a lid or open the oven door until the pot or pan has completely cooled.
- Before trying to fight a fire, be sure to evacuate everyone from the home.
- Turn off the burners or oven.

If the fire does not go out, exit the home and call for emergency help.

<<https://www.hss.edu/sneaker-cookbook-parents-kitchen-safety.asp>>

<<http://www.preventfire.com/adults/oven-and-stove-top-safety.html>>



## Warm and Cozy

Enjoying a warm, cozy fire requires a clean, safe fireplace. Here are some tips for keeping it that way:

- **Fireplaces should not** be used as furnaces. Use a fireplace for a short-duration fire — no longer than five hours.
- **Never leave a fire unattended** when children are in the house. Adults, even if near, should not allow children to play near or with fire tools and equipment.
- **Open a window** when using the fireplace to prevent the room from becoming smoky. The air coming in from the window will go up the chimney.
- **Keep a nonflammable rug** in front of the fireplace so that sparks won't melt or otherwise damage your carpeting.
- **Use fireplace tools** to handle burning logs. Never use your hands.
- **Use a chimney cap** to prevent water damage, to keep animals from nesting and to keep debris from blocking the chimney and causing carbon monoxide to flow into the house. Use a spark arrester to help prevent sparks from flying out, which could start a fire on the roof or lawn.
- **Fireplace coals can remain hot** enough to start a fire for up to three days, so always wait at least that long before removing the ashes. At that point, close the damper to prevent cold air in the flue from stirring up excess dust while you're removing the ashes. Be sure to wear a dust mask and open a window in the same room as the fireplace to prevent negative air pressure. Use a shovel to scoop the ashes into a metal container. Store the container far from combustible materials and surfaces and wood floors.
- **Never use a vacuum** to clean up ashes, because live coals may remain in those ashes.
- **Have a certified chimney sweep inspect** and clean the chimney when necessary. Have him show you how to check it yourself, too. The chimney should be checked at least once a year or after about 80 fires.
- **Clean the firebox** (the area where the logs burn) at least once a week during the months you use it, when ash builds up. Leave about an inch of ash because it acts as insulation, allowing the coals to heat faster and retain the heat easier. Keep the firebox completely clean during the months when the fireplace is not in use.

<<https://www.hgtv.com/lifestyle/clean-and-organize/fireplace-maintenance-and-safety>>

# Modified Site Operations

As Hunt Military Communities (HMC) continues to monitor the COVID-19 pandemic we continually look to adjust property operations in accordance with recommendations from the Centers for Disease Control (CDC), state, and local authorities. As a precautionary measure and abundance of thoughtfulness for the health and wellbeing of our staff and residents, we have made the following adjustments to our operations.

## NEIGHBORHOOD MANAGEMENT OFFICE

We will be available for your needs with precautionary measures in place for your safety and ours!

- We will be available in the office, Monday – Friday, 8 AM to 5 PM by appointment ONLY or for emergency purposes. Otherwise, our offices will be closed to the public.
- If you have flu-like symptoms including fever, cough, or difficulty breathing, please do NOT come to our offices. We are still here for you and can offer virtual assistance in all matters. Stay home and get well!
- To make an appointment to come to the office, please call us (360) 598-5831.
- If your rent is paid via check, please utilize the rent drop box at the community center entrance. We highly encourage all residents to pay via RentPayment.com or automatic allotment if able.
- For up to date communications and to create a maintenance request, please register using the Hunt Resident App which can be found in the Apple or Android store.
- Move-ins, pre-inspections, and move-outs will be conducted with a Hunt representative and one other person only unless a virtual inspection is requested.
- Our offices will be limited to no more than 1-2 people in the office at a time. All others will be asked to wait outside or in his/her car to practice social distancing.
- Masks will be required to enter our offices. Please bring a mask along with you.
- The use of hand sanitizer will be required of all who enter our offices. We will have sanitizing stations on all office desks, we ask that you please use it.
- Multiple signs are posted throughout our offices reminding everyone to practice social distancing, wear a face mask, and preventative measures in stopping the spread of the virus e.g. washing hands, etc.

## What to expect from our team

We are taking extra precautionary measures to keep our office areas clean and safe for everyone's safety!

- Sneeze guards have been installed at every desk as an extra layer of protection.
- Our team is required to wear masks while in office.
- The team is required to use hand sanitizer after every interaction.
- After every visit, contact areas will be wiped down before the next person will be allowed to enter the office.
- Strict cleaning measures have been implemented at the opening of the office, throughout the workday, and at the closing of our office.
- HMC employees have and will continue to receive the required training on all policies and procedures to ensure understanding and adherence to the policy and standards set forth.

## MAINTENANCE SERVICES

Maintenance will continue to respond to ALL work order requests at this time. We will continue to screen prior to performing work in your home. Also, we are now requiring some additional precautions of our residents before we enter into a resident's home.

- We will be asking questions to identify any potential risk of exposure to COVID-19 to ensure the most appropriate response. Please note our policy instructs all employees and 3rd party providers to stay home if they are ill, showing signs/symptoms, or have been exposed to COVID -19.
- In order for us to perform repairs in the home, we will require residents to take the following action to ensure our employees can perform work in a safe manner. As a resident, you will have three options when a work order is performed inside their home:

1. Do not be inside the home while work is being performed.
2. Be located in a separate area of the home, with no engagement with our team member.
3. Only 1 member of the family is allowed contact with our team member, and if this occurs a mask must be worn along with maintaining appropriate social distancing.

While we understand this action will be disappointing to some, your health and safety, our employees' health and safety, as well as that of our military, civilian personnel, family members, and the base community is our top priority.

## What to expect from our Maintenance Team

Our technicians will continue to take extra precautionary measures to keep their vehicles and work areas clean and safe for all our safety!

- Technicians are required to sanitize their hands before entering the home at every visit.
- Technicians will utilize appropriate Personal Protective Equipment (PPE) to include face coverings, shoe coverings, eye protection, and gloves.
- We ask that anyone in the home maintain a 6-foot social distance. One adult is permitted in the work area, maintaining a 6-foot distance during the repair process. If present in the work order, we would further require a mask/face covering be worn. Please have all other family members and pets located in another area of the home.
- The technician will wipe down/sanitize all possible work surfaces and touchpoints before and after the work is completed.
- Technicians are required to wipe down the interior of their vehicle and any touched surface after every home visit and at the beginning and end of their work shift.

## AMENITIES

Please know that our intent is to solely limit the exposure to COVID while still allowing some amenities to open for you and your families' enjoyment. We are taking great care to evaluate which amenities can be reopened or remain open with the safety of all in mind. Should there be changes, we will communicate this to you and your family.

## Helping Hands Food Drive OCT 20

We sincerely wanted to say THANK YOU to all of our residents who helped with the Helping Hands Food Drive for October. Thanks to your generosity and effort, we were able to donate over 13,000 lbs. of food! So from the bottom of our hearts, we THANK YOU for making this such a successful Drive!



## Remember. Honor. Teach



In honor of Remembering those who served, we will be participating in the Wreaths Across America Program. During the entire month of November and beginning part of December, we will be providing resources for you to be able to volunteer to place a Wreath, or Sponsor a Wreath. We are in a unique location to be able to support 3 different cemeteries. The more participation we can get the more we can support these ceremonies. If you are interested in participating please email our Marketing Coordinator, Chase LeFors, at [chase.lefors@huntcompanies.com](mailto:chase.lefors@huntcompanies.com) for further details.

COMING

SOON

## CEL SURVEY

## Resident Satisfaction Survey



Office Hours:

Mon. - Fri. | 8am - 5pm  
(closed 12pm - 1pm)

Sat. - Sun. | CLOSED

[www.westsoundfamilyhousing.com](http://www.westsoundfamilyhousing.com)



## EMPLOYEE SPOTLIGHT



This month we would like to put Breyer Kay, one of our Maintenance Technician II, under the spotlight. Breyer has done a little traveling in his years. He's lived in 2 different states, as well as, 2 different countries, and traveled to about 15 countries. Before working at Hunt, Breyer worked on a fishing trawler in the Bering Sea, just as his father did. He's also worked as a counter-top fabricator and installer. He enjoys working with his hands,

troubleshooting and problem solving. "Being a tech with Hunt has been very fun and rewarding," he said. He said he likes being able to turn a used, and sometimes broken, house into a working and nice home. Breyer has been impressed with the amount of teamwork and awesome leadership by both his manager and fellow techs. When he has spare time, Breyer enjoys woodworking, model painting, leather working, running an Etsy Store, riding motorcycles, and always finding new things to try. He is looking into the future by becoming a Maintenance Tech III, getting a house, and settling down. The motto he lives by is, "I believe in honesty, kindness, and doing your best."

## Maintenance Corner

Is your home ready for colder temperatures?? How about turning your clocks back? Check out the home maintenance reminders below:

- **Fall Back** - Make sure you've set your clocks back an hour so you're not late!
- **Filters** - Please ensure that your air filters are replaced regularly (every 6 months). Stop by the maintenance shop to pick up your FREE filter when you are ready to replace them.
- **Smoke Alarms** - Test all smoke alarms to make sure they are working properly. Check the batteries and replace if necessary.
- **Thermostats** - Check the batteries and replace if necessary.
- **Hose bib Covers** - As the temperatures begin to drop, frozen pipes become a concern. Check your outside faucets and disconnect any hoses that may be attached. Secure your hose bib covers over the faucet for protection. If you are in need of hose bib covers, stop by the maintenance shop to pick one up.
- **Insect/Pest Control** - Residents are allowed and encouraged to treat any insect issues with insect sprays and/or repellents. If the issue persists or is recurring, please contact your maintenance shop for further assistance to resolve the issue.

# HAPPENING AROUND THE TOWN

## November 5<sup>th</sup>

### 7<sup>th</sup> Annual "Winter of Wonder" Home & Gift Show

Do you love creativity...shopping...being inspired? Then we invite you to join us for our 7th annual "Winter of Wonder" vintage holiday show. Featuring over 20 vendors with handmade, Upcycled, Vintage, Farmhouse, and Mid-Century holiday gifts and home decor. It's our biggest event of the year! More Details on Facebook.

## November 7<sup>th</sup>

### Daffodil Planting Day - Poulsbo

Volunteers needed! Bring gloves and a trowel and plant daffodil bulbs around the city for all to enjoy next spring! Meet at the Poulsbo City Hall Garage at 9 am on Saturday, November 7th. More Details on Facebook.

## November 8<sup>th</sup>

### Flamenco Duo: Eric & Encarnacion - Bainbridge Island

Join us November 8th for Flamenco duo Eric and Encarnación! Thank you to our Trio & Duo business sponsors & community partners! @columbiabank, Dana Investment Advisors, @bainbridgecommunityfoundation, @onecallforall, and @currentsonline! More Details on KitsapCulture.com/Calendar

## November 15<sup>th</sup>

### Poulsbo Sons of Norway Wedding Open House - Poulsbo

Shopping around for that special spot for your wedding day? Think of Poulsbo as a destination for you and your guests to experience an unforgettable weekend. On November 15, meet area vendors gathered at Poulsbo Sons of Norway who will help you plan not only your big day, but also assist in creating a weekend filled with great dining, fun breweries, wineries and bars and outdoor activities. Imagine having everything walkable in charming downtown Poulsbo. More Details on PoulsboSonsofNorway.com/

## November 18<sup>th</sup>

### Cocktails & Fishtails - Microplastics - Poulsbo

Cocktails & Fishtales is Harbor WildWatch's science-social series for ages 21+. Cocktails & Fishtales is an opportunity to enjoy an evening out in Gig Harbor, engaging with like-minded eco-enthusiasts in a lively and social learning experience. Held monthly, each program features a scientist, researcher, or environmental artist on an ecological topic. More Details on KitsapCulture.com/Calendar.

## November 7<sup>th</sup>, 14<sup>th</sup>, 21<sup>st</sup>, 28<sup>th</sup>

### Bainbridge Island Farmer's Market - Bainbridge Island

Since 1990 you have been supporting us by buying from our vendors, visiting or volunteering. Small farms and local businesses that continue to strengthen the local economy. Artisans who will continue sharing their creativity with the community. Music and performers who will keep alive and accessible local entertainment on the Island.

# SAVE THE DATES

## November 9<sup>th</sup>

What do you do with all the useless bits of information you have in your head? Why you "Let it Go" with our FIRST EVER Virtual Trivia! We will be quizzing you on Disney for the first go-around! You may want the kiddos to help out on this one. Make sure you RSVP by November 6th. See the flyer for more details.

## November 11<sup>th</sup>

How do you honor your Veterans? Share with us your photos and/or stories! Everyone who sends us theirs will be put in a Digital Photo/Storybook that we will post for everyone to see on Veteran's Day. Deadline for submissions is November 6th. See the flyer for more details.

## November 19<sup>th</sup>

Want to keep the kids occupied for a little bit? Then join us for our first Virtual Arts & Crafts! We will be showing the kids how to make Turkey, Cornucopia & (one more craft?). If you wish to participate with us please RSVP by November 13th. See the flyer for more details

## November 20<sup>th</sup>

Do you have a favorite recipe that you use for the Holidays? Why not share that with us then? We will be collecting everyone's favorite recipe and creating a digital cookbook to share with our communities! If you wish to submit yours, make sure you do so by November 13th. See the flyer for more details

## November 23<sup>rd</sup>

Round Two! What could be a better way to prepare yourself for great meals over the holidays? Participating in our second Virtual Trivia Night on Food! Make sure you RSVP by November 20th. See the flyer for more details.

All questions and RSVP requests can be sent to our Marketing Coordinator.

Chase LeFors: chase.lefors@huntcompanies.com

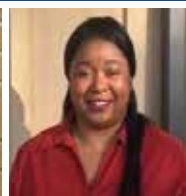
## We're Here For You!



**Katie Calhoun**  
Community Director



**Danny Buckland**  
Maintenance Director



**Catrina West**  
Community Manager - Bangor



**Michelle Dunn**  
Community Manager - Bangor, Keppert



**Susan Abrego**  
Maintenance Manager



**Amy Johnson**  
Maintenance Manager



**Craig Caizza**  
Maintenance Manager



# VIRTUAL TRIVIA

Join us for our **FIRST EVER**  
***Disney Themed Virtual Trivia!***

When: November 9<sup>th</sup>

Deadline to RSVP is **NOVEMBER 6<sup>th</sup>**

For More Details or RSVP Contact:

Chase LeFors | Marketing Coordinator | [Chase.LeFors@HuntCompanies.com](mailto:Chase.LeFors@HuntCompanies.com)

# HOW DO YOU HONOR YOUR VETERANS?



## Deadline to submit is November 6<sup>th</sup>

In honor of Veteran's Day, we want to know how you honor those who serve or have served. If you would like to share a story and/or photo(s) with us! We are putting together a digital Photo Board of all the submissions we receive. We will share the stories and/or photos we receive on our sites as well as social media.

Email your submissions to:

Chase LeFors | Marketing Coordinator | [Chase.LeFors@HuntCompanies.com](mailto:Chase.LeFors@HuntCompanies.com)



# HOLIDAY ARTS & CRAFTS

Where: Virtual Zoom

When: November 19th

Time: TBD

Deadline to RSVP: November 13th

For More Details or RSVP contact:  
Chase LeFors | Marketing Coordinator  
[Chase.LeFors@HuntCompanies.com](mailto:Chase.LeFors@HuntCompanies.com)





Do you have a favorite recipe that you use for the Holidays? Then share it with us! We will be collecting everyone's favorite recipe and creating a digital cook book to share with our communities!

**Deadline to submit is November 13<sup>th</sup>**

Email your submissions to:

Chase LeFors | Marketing Coordinator | [Chase.LeFors@HuntCompanies.com](mailto:Chase.LeFors@HuntCompanies.com)



# VIRTUAL TRIVIA

Join us for our  
***Food Themed Virtual Trivia!***

When: November 23<sup>rd</sup>

Deadline to RSVP is **NOVEMBER 20<sup>th</sup>**

For More Details or RSVP Contactt:

Chase LeFors | Marketing Coordinator | [Chase.LeFors@HuntCompanies.com](mailto:Chase.LeFors@HuntCompanies.com)