# **HAPPY NEW YEAR!**

Hunt Military Communities is gearing up for what we know will be a busy 2023.

Our annual scholarship program, sponsored by the Hunt Heroes Foundation, will kick off on January 12 and run through March 2, 2023. Please share this exciting program with any active service member, military spouse, or dependent looking to attend secondary or technical school. Those interested are encouraged to apply at <u>HuntHeroesFoundation.org</u>.

### **IMPORTANT UPDATES**

• The updated Dispute Resolution Process is now available on each community website. We invite you to become familiar with the process should it be needed.

- Resident Guidelines have also been updated and uploaded to each community website. These guidelines contain valuable information for you to reference while a resident of Hunt Military Communities.
- The DoD recently announced the 2023 BAH rates. We have sent several communications addressing these new rates and their vital impact on each of our communities and your homes. If you have any questions, we invite you to contact your Community Director, who will be happy to discuss your new rate.

# **OUR CEO'S MESSAGE**

Dear Hunt Military Communities Residents,

Happy New Year!

Early in 2022, HMC promised to focus on the resident experience and listening to the needs of our residents. I am proud to say we did that and so much more. Several vital accomplishments include restructuring how we prepare homes for new residents, completing focus groups in each community, and the specific areas our residents wanted to address. Another important initiative was focusing on increased energy conservation measures and developing a robust data program to better serve our residents with enhanced maintenance tracking and performance management. All of these initiatives will meet and exceed the needs of our residents.



Our plans for 2023 are well underway and will complement what we started in 2022. We will continue to focus on maintenance, increased communication, and customer service. I will update you each month on initiatives we are working on and those we have accomplished.

Again, Happy New Year, and best wishes for a happy, healthy, and prosperous year.

Semper Fidelis,

**Brian Stann** President and CEO **Hunt Military Communities** 

360-447-5600

# **COMMUNITY ANNOUNCEMENTS**

5 Tips to start your New Year

- Set reasonable and specific goals. The surest way to fall short of your goal is to make your goal unattainable. When establishing your goals, be selective. It's better to move one thing forward a mile than ten things forward an inch.
- **Create a plan.** Once you've set your goal(s), work backwards so that you know exactly what you need to do to get where you want to go.
- List new skills you'll need. You'll likely need new skills to move ahead with your career plans or keep up with the times in your business. Take note of what you'll need to learn this year and develop a strategy for mastering these skills.
- **Be sure your goals are measurable.** What gets measured gets done. Keep track of your success and reward yourself along the way.
- Talk about your goals. Tell friends, family members, and trusted colleagues about your plans so that they can support you.

## **COMMUNITY IMPROVEMENTS**

Bangor Maintenance team was able to complete 1,010 preventive maintenance inspections for our community. This preventive maintenance work is to prevent any foreseeable items that may need attention. We thank you for your help & understanding! Preventive maintenance is required annually or during the time a home is getting ready for a new occupant. When your home's preventive maintenance inspection has been scheduled, you will receive a 48-hour notice of entry which will list the date maintenance will be at your home. You do not need to be present for maintenance to perform their inspections, but if there will be loose pets or underaged minors, please call our office at 360-447-5600.

# **GOOD NEWS STORY!**

We want to thank all our residents that were impacted by the NAVFAC Sewer project & Minol electric meter/gas meter upgrade project. Both of these third-party projects would not have gone as well without you! Thank you for your understanding and for working with our team members during all the work & inspections.

# **CONTACT INFORMATION**

**Office Hours:** 8 AM – 5 PM **Office Number:** 360-447-5600

**Email:** WestSoundRSO@HuntCompanies.com **Facebook:** @WestSoundFamilyHousing **Website:** WestSoundFamilyHousing.com

# **MAINTENANCE REMINDER**

#### **Submit Maintenance Requests Online**

This is a reminder that you can submit your routine work orders directly to our Maintenance Team with the Hunt Resident App! \*For urgent or emergency work orders, please call your Maintenance Service Request Line, 24 hours a day to reach our team directly.





# **EMPLOYEE SPOTLIGHT**

### **Devan Braaten**

Devan Braaten is a Warehouse Manager here at West Sound Family Housing. She likes to collect records and has done stand-up comedy! When asked what she loves about her job Devan said "the team that I work with and the service we provide."





### **IMPORTANT EVENTS**

### **Spaghetti Dinner & Game Night**

On Wednesday, January 4th, 2023, from 4:00 – 6:00 PM, come by the Bangor community center and enjoy a spaghetti dinner cooked by the Bangor Creek Leasing team and play games in our community room.

### **Rubber Ducky Day**

Stop by the Leasing Office on Friday, January 13th, 2023, to pick your favorite rubber ducky from 12:00 – 5:00 PM.

### **Community Advisory Board**

Our next Community Advisory Board meeting is Thursday, January 19th, 2023, from 4:00 – 6:00 PM at the Bangor leasing office. Let's come together to better our community.

### **Spouse Appreciation Day with Breakfast On-the-Go**

Let's celebrate Spouse Appreciation Day with Breakfast On-the-go at the Stop Sign at Sam Houston/Thresher by the Leasing Office, and the Stop Sign at Bonefish/Scorpion. On Thursday, January 26th, 2023, at 7:30 AM until supplies last, the Leasing team will be handing out breakfast while you are on the go!

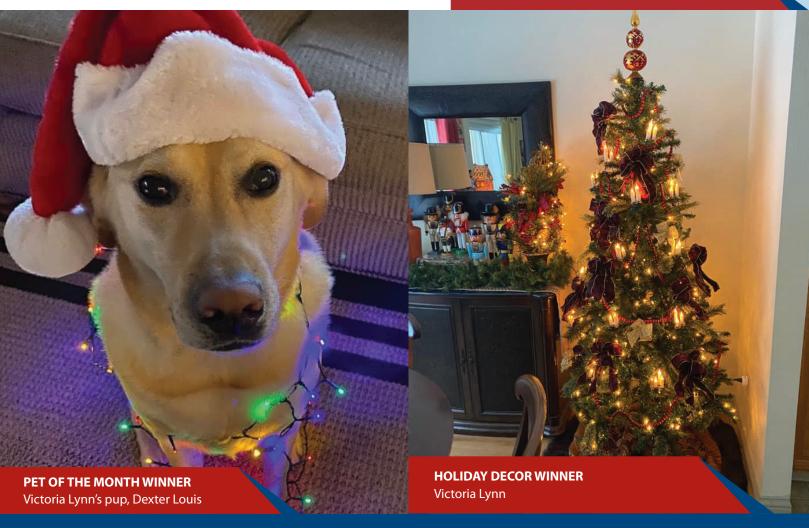
### **Hot Chocolate Day**

Enjoy a warm cup of hot chocolate on Tuesday, January 31st, 2023, from 1:00 – 4:00 PM at the Leasing Offices.





**MARTIN LUTHER KING JR DAY - JANUARY 16TH** 







SUN	MON	TUE	WED	THU	FRI	SAT
New Year's Day Last Day of Kwanzaa	OFFICE CLOSED	03	Spaghetti Dinner & Game Night Community Center 4 - 6 PM	05	06	07
08	09	10	11	Hunt Heroes Foundation Scholarship Starts	Pet of the Month Starts Rubber Duck Day Leasing Office 12 - 5 PM	14
15	Martin Luther King Jr. Day  Dumpster Day Leasing Parking Lot 8 AM  OFFICE CLOSED	1	18	Pet of the Month Ends Community Advisory Board Meeting Leasing Office 4-6 PM	20	21
22	23	24	25	Spouse Appreciation Day Stop Sign at Sam Houston/Thresher by the Leasing Office, & the Stop Sign at Bonefish/Scorpion	27	28
29	30	Hot Chocolate Day Leasing Office 1 - 4 PM				





